

Hickey's Music Return Form

How to do a return:

1. Print out this page.
2. Fill out this form.
3. Make a copy of your original invoice and attach it to this form.
4. Place this form into the box with your return and mail it to us to the address below (you can cut out the address and use it as a label if you like).

Simple Questions:

1. What is your account number?: _____.
2. Did you call or e-mail us about this return?
 - Yes
 - No
3. If Yes, and you remember who you spoke with, what was their name: _____
4. Why are you returning the enclosed item(s)?:
 - I ordered the wrong item
 - Item is not what I ordered.
 - Item is defective
 - Doesn't work as expected.
 - To make an exchange for something else (list below)
 - Other (please explain):

Turnaround Time:

Your return will be credited to the credit card you used to make the purchase once we receive and process your return. Please allow a few weeks for this process to take place and for the credit to be reflected on your credit card statement. If you have any questions or comments please email us at returns@hickey.com, or call us at 1.607.272.8262. Thanks for your business and we hope we can serve you in the future!

Please send all returns to:

RETURNS DEPARTMENT
HICKEY'S MUSIC CENTER
104 ADAMS STREET
ITHACA, NY 14850